



Marin Sanitary Service
CONSERVATION — OUR EARTH, OUR MISSION, OUR JOB

2025 SERVICE AREA ANNUAL REPORT

Marin Sanitary Service
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ZERO WASTE PROGRAMS

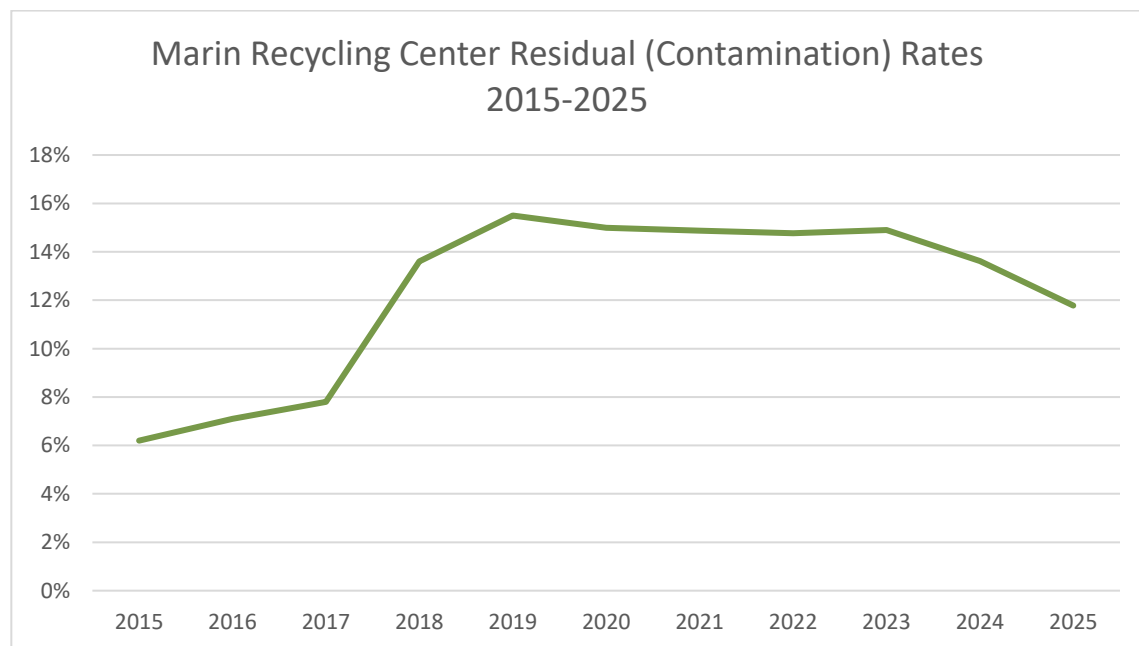
Description and Progress of Zero Waste Programs

RECYCLING PROGRAMS

Marin Sanitary Service (MSS) continues to provide dual-stream recycling. Separating paper and cardboard on one side from glass, metal, plastic bottles, and cans on the other side ensures materials stay clean and maintain their value. In the company's spring newsletter, MSS formally announced the acceptance of #1 PET clamshell containers in the tan container recycling cart. Many customers were already placing these in the container recycling cart and after testing markets for legitimacy and sustainability of this product for a few years, the company felt comfortable moving forward with this formal change. In 2025, the company recovered 42 tons of #1 PET clamshells.

The company continues to see non-recyclable plastics end up in the container side of the cart. Efforts to clean up the recyclables are detailed through this report. *Exhibit 1* shows the rise of contamination since 2014. This trend has leveled out since 2018 and has seen modest improvements since the recent peak in 2019. The contamination rate in 2025 was 11.8%, this was the lowest levels of contamination since 2017.

Exhibit 1



ZERO WASTE PROGRAMS

ORGANICS COLLECTION

Organic waste is collected through three different programs, curbside green waste, commercial organics, and Food 2 Energy (F2E).

Curbside Green Waste

Residential customers may continue to place their yard clippings along with household food waste into their green carts. The company continues to promote SB 1383, the requirement for residential customers to separate their food waste and put it in the green cart.

Commercial Organics

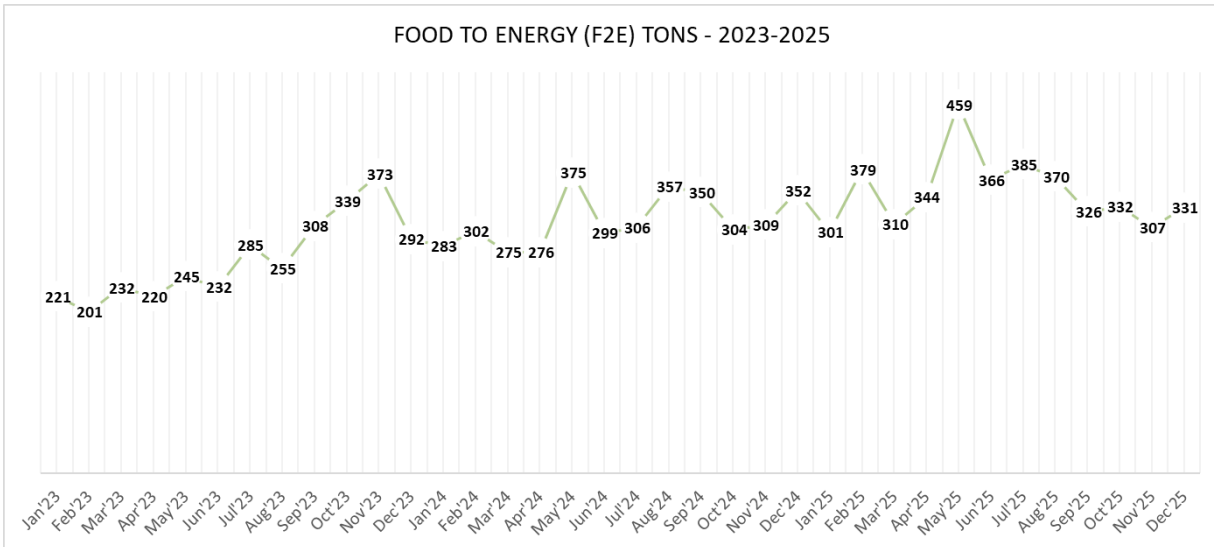
MSS commercial customers, including businesses, apartments and condo complexes are almost all registered in our organics collection programs. Adoption of SB 1383 requirements are detailed later in this report. The company continues to see an increase in volumes and tonnages collected because of outreach efforts to business owners and property managers.

Food2Energy (F2E)

F2E service is offered to grocery stores and restaurants to capture their back-of-house organic waste. Companies can place their food scraps in clear plastic bags to help keep cans clean and free of vectors. Starting in 2023, with the installation of our TIGER depackager, grocery stores and restaurants are now able to include packaged food waste in their green cart that was historically bound for the landfill. Seven grocery stores are participating in this program, and the company continues to look for opportunities to expand this service. MSS collection trucks pick up the packaged and unpackaged organic waste in dumpsters and bring them to the TIGER depackager for processing. This program has continued to grow with 4,211 tons recovered in 2025. This is an 11% increase over 2023 tons (*Exhibit 2*). This has led to Central Marin Sanitation Agency meeting their energy needs for a full year producing about 120% of facility energy needs.

ZERO WASTE PROGRAMS

Exhibit 2



STATUS OF NEW TECHNOLOGIES

Status of New Technologies and Industry Practices Enhancing Progress Toward Zero Waste

OPTICAL SORTER

MSS was awarded a CalRecycle grant enabling the company to add an optical sorter to the container recycling line. This will help to ensure the capture of more materials and keep recycling bales free of non-recyclable materials. The company will be installing the equipment starting in March of 2026 with the system scheduled to begin operation in April.

3RD EYE CAMERA TECHNOLOGY

In 2024, MSS installed a demonstration AI camera system on one of the company's route collection trucks. This technology, 3rd Eye's Pur-If-Eye, uses AI technology to detect contamination as a load is dumped into the truck's hopper. This method of contamination detection could replace the in-person SB 1383 required inspections currently being done by the route auditor and outreach team. At this time, the cameras are not producing any beneficial results. The company continues to work with the vendor to evaluate the effectiveness of this new technology as a means for detecting contamination.

PUBLIC EDUCATION ACTIVITIES

Public Education Activities Undertaken During the Year

BILLING INSERTS

Exhibit 3: Bill Inserts Sent in 2025

	Fairfax	San Rafael	Las Gallinas Valley				County of	
			Sanitary District	Larkspur	Ross	San Anselmo	Marin	Grand Total
Fall Clean up	1939	9746	2812	1938	593		3130	3212 23,370
Rate Increase Notification	2048	11167	2877	2158	610		3371	3333 25,564
Spring clean up	1958	11028	2831	1954	597		3155	3235 24,758
Grand Total	5,945	31,941	8,520	6,050	1,800		9,656	9,780 73,692

PUBLIC EDUCATION ACTIVITIES



Marin Sanitary Service
CONSERVATION — OUR EARTH, OUR MISSION, OUR JOB

B011224

Rate Adjustment Effective January 1, 2025

The resource hauling and processing rates charged to all of Marin Sanitary Service (MSS) customers are reviewed annually by an independent, third-party reviewer (R3 Consulting Group, Inc). At a public rate hearing on November 4, 2024, the San Rafael City Council voted to approve a 5.24% rate increase, effective January 1, 2025.

This increase is based on the change in the National Water, Sewer & Trash Index. Other items affecting the rate increase include uncontrollable costs associated with landfill disposal, organic and recycling processing and commodity markets.

So, what does my quarterly "Resource Hauling" bill pay for?

1. Weekly curbside collection of one (1) garbage cart (landfill), one (1) split cart for recycling and new for this year, up to two (2) green carts for compostable materials.
2. Processing of recyclable materials at Marin Recycling and landfill disposal of garbage and organics processing fees at Redwood Landfill.
3. Twice annual scheduled clean-up collections of up to 14 bags total of yard waste, recycling and/or garbage. Please remember to use paper bags for extra yard waste and recycling to ensure it is easy for the driver to see it is not garbage. This is a great time to get rid of extra yard waste.
4. Twice per year on-call collection of up to two (2) bulky items such as mattresses, appliances, and TVs.
5. In addition, customers can rent additional yard waste and split recycling carts for a monthly nominal fee.
6. Household Hazardous Waste Facility services.
7. Education, outreach and monitoring of adherence to California's waste recovery regulations.

Visit www.marinsanitaryservice.com for up-to-date information on MSS services and programs.

For questions regarding our new rates, please contact our Customer Relations Department.

Customer Relations Department
customerservice@marinsanitary.com
(415) 456-2601

PUBLIC EDUCATION ACTIVITIES

COMPOST, IT'S THE LAW! CALIFORNIA LAW REQUIRES ALL RESIDENTS & BUSINESSES TO COMPOST.

FOOD
IS NOT
GARBAGE



COMIDA
NO ES
BASURA

HOW YOU CAN COMPLY:

1. COMPOST ALL FOOD & YARD WASTE .

MSS encourages all residents to put food & food-soiled paper in the green cart along with grass & yard clippings to be composted at WMEarthcare.

2. AVOID CONTAMINATION IN YOUR GREEN CART.

The compost we help create is required to be certified organic for farms. Contaminants like plastic bags, cups, takeout containers & utensils - even those made with compostable plastic - will not break down as needed & pollute the soil.

3. RECYCLE RIGHT IN YOUR SPLIT CART.

Recyclable paper & cardboard go in the blue side of the cart. Bottles, cans, tubs & jugs made of recyclable plastic, glass & aluminum go in the brown side

EN ACUERDO CON LAS REGLAS:

1. COMPOSTE SU COMIDA Y RECORTES DEL JARDIN CON.

MSS ofrece botes verdes a cada residente para coleccionar y compostar desechos de comida, recortes del jardin y papel manchado con comida como servilletas o cajas de pizza.

2. EVITA EL CONTAMINACION ADENTRO EL BOTE VERDE.

Bolsas plasticas, vasos, cubiertos y contenedores que contienen plastico - incluso los que son hechos con "plasticos composcomponen de la manera necesaria y continan el abono.

3. RECICLA BIEN EN SU BOTE DIVIDIDO.

Ponga su pael y carton reciclable adentro el lado azul del bote dividiBotellas, jarras, latas y frascos hechos de drio o aluminio reciclable va adentro el lado cafe del bote dividido.



SCAN for MORE INFO

PUBLIC EDUCATION ACTIVITIES

SPRING 2025 CURBSIDE CLEAN-UP MAY 5 - 9

City of San Rafael billing cycle R2.
See www.marinsanitaryservice.com
for instructions on locating your billing cycle.

INSTRUCTIONS

- Place up to 14 bags or cans at the curb for your normal collection day
- Bags/cans must be 32 gallons or smaller
- 60 pound weight limit per container
- No loose garbage or items
- Bags/cans must be at the curbside



landfill



recyclables



yard waste

See reverse for items not accepted.

PREPARE FOR FIRE SEASON



*This is the perfect opportunity
to clear your property of extra
yard waste!*

Your Curbside Clean-up is serviced by a different
driver than your normal service driver. Call our office at
(415) 456-2601 after 2pm if your material was not serviced.

Curbside Clean-up service is proudly offered to you by:



SAN RAFAEL
THE CITY WITH A MISSION

A010225_MAGSMASR2_CU_RES_0225

NOT ACCEPTED DURING CURBSIDE CLEAN-UP



NO loose clothes



NO loose garbage



NO household hazardous waste

Visit www.marinhhw.com
for information about proper disposal of these items.



NO bulky items
**see below*



NO dirt, rock,
or construction debris

BULKY ITEM DISPOSAL

Bulky items such as couches,
appliances, mattresses and other
large items will not be collected on
your Curbside Clean-up day.

Call us at (415) 456-2601 to
schedule a bulky item pick-up.
Special handling fees may apply.



MARIN SANITARY SERVICE

Customer Service: (415) 456-2601
marinsanitaryservice.com

PUBLIC EDUCATION ACTIVITIES

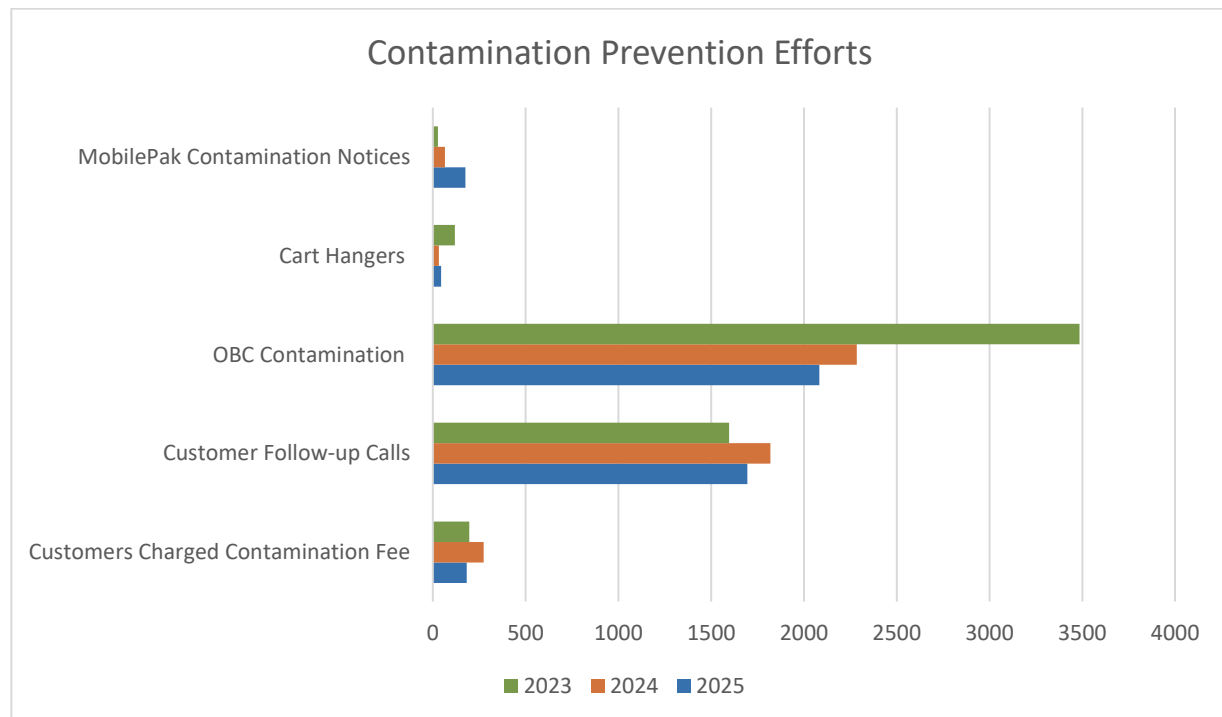
CUSTOMERS DIRECTLY CONTACTED REGARDING DIVERSION SERVICES

Contamination Program

Drivers identify contaminated containers, and our customer service representatives and outreach team follow up daily with customers on the contamination list to confirm the notification and provide additional education. When necessary, contamination charges are applied. For multi-family and commercial customers, recycling or organics carts may be removed if ongoing contamination persists despite outreach efforts. Education and training are available to all multi-family and commercial participants at no cost. These include in-person training, online training with videos, posters, and flyers. All are offered in both English and Spanish.

In 2025, a total of 4,181 contamination-related actions were taken to reduce contamination, including customer follow-up calls, on-board computer (OBC) contamination reports, cart hangers, MobilePak contamination notices, and contamination fee assessments.

Exhibit 4: Contamination Prevention



PUBLIC EDUCATION ACTIVITIES

Free Kitchen Compost Pail Give-Out

The company distributed more than 360 free kitchen compost pails through over 30 multi-family trainings, MSS Customer Appreciation Day, and at tabling events in the community. In addition to training and kitchen pail give-outs, MSS distributed over 280 door hangers with reminders to recycle food waste for tenants of Multi-Family Dwellings (MFDs).

Training

The outreach team trains businesses and other organizations. Presentations are given in both English and Spanish by request.

- Training included:
 - Good Earth Natural Foods
 - Perry's
 - Kentfield Hospital
 - Marin Health
 - Wildcare
 - Tulip Nails
 - Ross Valley School District custodians
 - First Student
 - San Anselmo Town staff
 - Multicultural Center of Marin
 - San Rafael Pacifics
 - Vivalon residents
 - Center Point group home
 - Burren House
 - El Tucan Tacos
 - East Harbor Estates HOA
 - San Rafael High School
 - San Domenico School

PUBLIC EDUCATION ACTIVITIES

Social Media

The company has focused on digital methods for communicating with customers. This includes using social media channels to provide information, reminders, and tips to divert waste from the landfill. In 2025, the company saw an almost 200% increase in engagement from Instagram followers.

Exhibit 5: Social Media Activity

Social Media Activity			
	Facebook	Instagram	LinkedIn
Followers	897	1,440	548
Posts	27	153	2
Engagement	79	649	56
Reach	4,583	35,381	1,509

PUBLIC EDUCATION ACTIVITIES



mssrecycles
Marin Sanitary Service

1,438 Followers



PUBLIC EDUCATION ACTIVITIES

Email Notifications

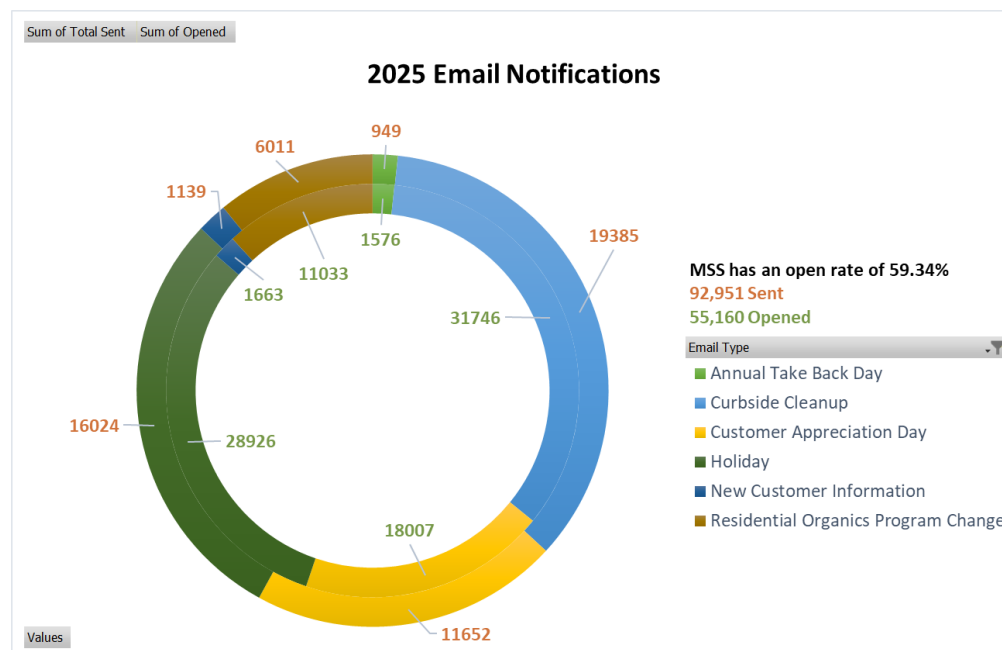
In 2025, the company expanded its use of email communications to all residential, commercial and multi-family customers to support customer education, service updates, and outreach initiatives.

A total of 92,951 emails were sent in 2025, compared to 73,481 emails in 2024, representing a 27% increase year over year.

Customer engagement also increased, with 55,160 emails opened in 2025, compared to 38,239 opens in 2024, an increase of 44% (*Exhibit 6*).

The expansion of outreach efforts in 2025, including the Residential Organics Program Change campaign and an expanded holiday outreach campaign, contributed to both the higher volume of messages sent and the increase in customer engagement. Despite the higher volume, open performance remained strong, indicating continued customer interest in service-related communications and education.

Exhibit 6: 2025 Email Notifications



PUBLIC EDUCATION ACTIVITIES

WASTE AUDITS AND RESULTS

SB 1383 regulations require that jurisdictions conduct education and outreach on organics recycling to all residents and businesses. Education must also provide information on edible food recovery, including businesses that accept food donations, local food banks and other food recovery programs. During route audits, MSS's route auditors also conduct mandated SB 1383 route reviews by random selection. SB 1383 route reviews are defined as a visual inspection of containers along a route for the purpose of determining container contamination and proper sorting of material or both. If contaminants are found, the route auditor takes a picture of the material, mails a letter to the customer for educational purposes, leaves a cart hanger, and records data in the Smart 1383 program. During 2025, MSS route auditors inspected 2,252 customer carts. Results are shown in *Exhibit 7*.

Exhibit 7: SB 1383 Route Audit Totals 2025

Waste Audits and Results		
Total Number of Customer Audited		941
Total Number of Containers Inspected		2,252
Total Number of Empty Containers		205
Total Number of Contaminated		524
Total Number Not Contaminated		1,523
Properly Sorted Prohibited Contaminants		
Material:	Total	Total
Landfill	685	172
Recycle	581	237
Organics	462	115
Total	1,147	287

PUBLIC EDUCATION ACTIVITIES

In addition to SB 1383 route audits, MSS auditors ride along with drivers to verify current services within the MSS billing system match the service the customer is receiving. *Exhibit 8* shows the results of these efforts. Customers are sent notices of the discrepancy and given an opportunity to modify their service or pay the correct amount for the services received.

Exhibit 8: Service Discrepancies

Route Audit Discovered Service Discrepancies	
	Total
Service Discrepancy-Less Service than pays for- smaller cart size	9
Service Discrepancy-More Service than covered for in service-larger cart size	49
Total	58

COLLECTION NOTIFICATION TAGS

Collection notification tags are placed out for customers whose service is not completed as a means of educating customers on proper container set out, contamination, or other reasons. *Exhibit 9* shows the cart tags left with customers in 2025.

Exhibit 9: Collection Notification Tags

Number of Tags Left	
Notification Reason:	
PLACEMENT	8
CART CONTAMINATED	24
CART PLACEMENT	5
SERVICE ISSUE	7
Grand Total	44

COMMUNITY INFORMATION AND EVENTS

The MSS Outreach and Customer Service Teams are present at many events in the County. Below are some events the company participated in throughout 2025:

- Fairfax & San Anselmo Climate Action Committees Film & Tabling, February
- Farm Day at Marin Center, March
- Children For Change in San Anselmo, April

PUBLIC EDUCATION ACTIVITIES

- Wade Thomas Sustainability Fair, April
- Archie Williams High School Earth Day, April
- United Markets San Anselmo & San Rafael, April
- Bon Air Community Fair, May
- Fairfax Parade, June
- Marin County Fair, July
- San Rafeal Elks Lodge, Burger Wednesday, August
- Ember Stomp, September
- San Anselmo Community Parade, September
- Porchfest, September
- Canal Alliance Fair, October
- Fairfax Take Back Day, October

Hosted by Fairfax Climate Action Committee and San Anselmo Climate Action Commission

A FREE FRIDAY NIGHT FAIRFAX EVENT

CLIMATE PROGRESS: FROM POLITICS & PASSION TO ART & RESILIENCE

Date:
02.07.2025
7 pm: Doors open. Socializing, art-making, informational tabling
7:30 pm: Program starts

Location:
Women's Club
46 Park Road,
Fairfax

Speakers:
Damon Connolly: CA State Assemblymember
Richard and Judith Selby Lang: West Marin Artists
Renee Goddard: Marin Sanitary Service



About the Event

Join four passionate young climate advocates in an engaging conversation with CA State Assemblymember Damon Connolly. Then, dive into the world of recycled art with West Marin artists Richard and Judith Selby Lang—learn about their journey and create your own plastic masterpiece! Renee Goddard will then add final comments on waste management and daily recycling practices

Community Partners



PUBLIC EDUCATION ACTIVITIES

WEBSITE

There were approximately 96,000 visitors to the www.marinsanitary.com website in 2025, down slightly from 2024. After the homepage, the visitors' number one page viewed continues to be the Support/Pay My Bill page followed by the Residential Information page.

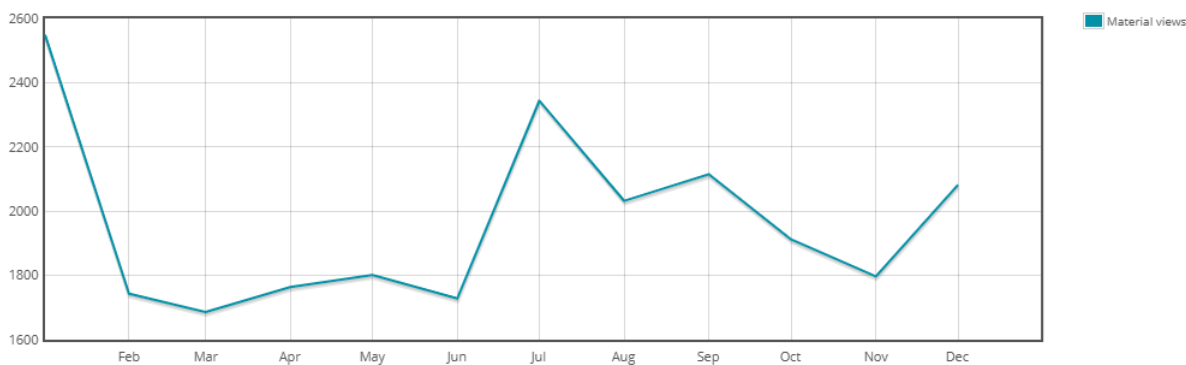
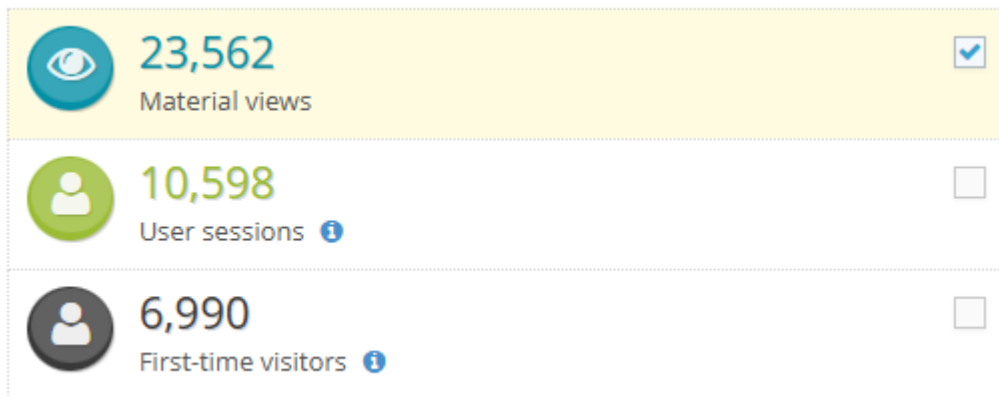
Where Does It Go Joe? is an online resource and mobile application designed for MSS customers. This tool allows customers to search materials to determine if they are recyclable, compostable or belong in the landfill. This app is available to anyone in our service area in both English and Spanish. In 2025 there were almost 24,000 materials searched (*Exhibit 10*) and just under 7,000 first-time visitors (*Exhibit 11*).

Exhibit 10: Top Items Search, Where Does It Go Joe?

TIMES SEARCHED IN 2025	ITEM	WHERE IT GOES:
2337	PLASTIC #1 CLAM SHELL" CONTAINER"	RECYCLING – BROWN (BOTTLES & CANS)
1626	PLASTIC TUBS & LIDS	RECYCLING – BROWN (BOTTLES & CANS)
1368	PLASTIC TAKE-OUT CONTAINER	LANDFILL – GRAY / BLACK CART
822	PLASTIC SOAP BOTTLE	RECYCLING – BROWN (BOTTLES & CANS)
746	PLASTIC #5	LANDFILL – GRAY / BLACK CART
672	BATTERY (DISPOSABLE)	DROP-OFF – HOUSEHOLD HAZARDOUS WASTE
461	PLASTIC #2	RECYCLING – BROWN (BOTTLES & CANS)
285	PRESCRIPTION PILL BOTTLE	LANDFILL – GRAY / BLACK CART
265	CLOVER RENEWABLE MILK CARTON	LANDFILL – GRAY / BLACK CART
231	PLASTIC #7	LANDFILL – GRAY / BLACK CART

PUBLIC EDUCATION ACTIVITIES

Exhibit 11: Where Does It Go Joe? Statistics



In addition to the material search tool, the app provides residential customers with the option to get service day information, pay their bill and set up weekly reminders by email, text, or phone call. As of the end of 2025, over 20,000 customers were receiving weekly reminders, up from 2024 numbers.

NEWSLETTERS

Newsletters were mailed to all 30,100 residential customers in the spring and fall. Customers can go to our website to read a Spanish version. Below are the newsletters sent in 2025:

PUBLIC EDUCATION ACTIVITIES



A TRIBUTE TO JOE JR.

SPRING 2025



IN MEMORY OF JOE GARBARINO JR. MARIN'S PASSIONATE SCAVENGER

Joe Garbarino Jr., owner of Marin Sanitary Service and founder of the Marin Recycling and Resource Recovery Association passed away in December of 2024 at the age of 91.

Joe was a visionary who transformed waste management in Marin County, pioneering the first county-wide curbside recycling program and creating innovative solutions that will protect our environment for generations. He dedicated his life to conserving resources, reducing greenhouse gases, and supporting his community with remarkable passion and dedication.

Joe didn't just manage waste – he challenged us to rethink our relationship with consumption, waste, and our responsibility to future generations.

“We deeply feel the loss of my Dad and hero Joe, and want to assure our customers and community that the values and commitment he instilled remain at the heart of our company.”

Patty Garbarino, President of Marin Sanitary Service

“Do yourself and your grandkids a favor: say no to plastic!”

Joe Garbarino Jr.



JOE'S SIMPLE YET ENDURING ADVICE

Think beyond immediate convenience and consider the long-term environmental impact of our choices.

A RESPECTED TRAILBLAZER

Joe was honored with many awards and distinctions throughout his career—here are just a few.

John Moscone Award (1994) – Recognized for innovations in waste management.

Featured in National Geographic – Highlighted twice for his work in resource recovery.

Hall of Fame Inductee (2014) – Honored by the National Waste & Recycling Association.

Award-Winning Company – “Best Curbside Recycling Program in California” and “Outstanding Solid Waste Recovery Program in California” by the California Resource Recovery Association.

THE CASTLE OF CRUD: A THOUGHT-PROVOKING STATEMENT ON PLASTIC WASTE

In 1992, Joe constructed what he called the “Marin Museum of Non-Recyclable Plastic” – or the “Castle of Crud.” This massive installation was built from 50 compressed plastic bag bales, each weighing 1,400 tons, creating a powerful visual representation of our single-use plastic items problem.



A LIFETIME OF ENVIRONMENTAL ADVOCACY

Joe was never one to mince words about waste. “It’s a sin to waste,” he would declare, a principle that guided his entire career. In a 1993 newsletter, he warned that “the plastic industry is pushing plastics right down our throats” – a statement that feels prophetic in our current era of pervasive microplastics.



THANK YOU FOR RECYCLING & COMPOSTING!

In 2024, your commitment to composting and recycling kept the equivalent of 2,350 semi-trucks of waste out of Redwood Landfill in Novato.



2,350 SEMI-TRUCKS OF WASTE
DIVERTED FROM LANDFILL!

RECYCLING NEWSFLASH!

We now accept #1 PET plastic clamshell containers for recycling, as well as bottles.

Please make sure they are empty, clean, and marked with a #1.



PLASTIC CLAMSHELL CONTAINERS

RECYCLABLE
CLEAN PAPER

BOTTLES, CANS,
JUGS, TUBS



EXAMPLES OF #1 PET PLASTIC CLAMSHELL CONTAINERS



- Clamshell to-go food containers
- Berry and salad containers
- Square plastic tubs



EVEN THOUGH WE NOW ACCEPT IT — ALWAYS — BETTER TO REJECT IT!

Most plastic comes from natural gas and crude oil. For over 30 years, Joe and others have fought against the plastics industry. While some plastic packaging is recycled, it's rarely turned back into new packaging. Instead, it becomes products like clothing, parking lot bumpers, or plastic lumber—before eventually ending up in a landfill. This does little to reduce the demand for virgin plastic.

CHOOSE REUSABLES

Metal and glass containers, which can be recycled infinitely, or better yet, reusable containers, remain the most environmentally friendly choices.



PUBLIC EDUCATION ACTIVITIES



Use código QR para
leer en español.

PRESORTED
STANDARD
U.S. POSTAGE
PAID
SAN RAFAEL, CA
PERMIT NO. 87



PLEASE RECYCLE ME!

PRINTED ON 100% POST-CONSUMER CONTENT PAPER

FOOD IS NOT GARBAGE: FEED PEOPLE NOT LANDFILLS!

Households generate 35% of all food waste—more than any other sector—with roughly one-third of the world's food never eaten. When organic waste ends up in landfills, it breaks down without oxygen and produces methane, a potent greenhouse gas contributing to climate change. Landfills are the third largest generator of methane emissions in California.

GOOD NEWS

Small actions like composting and meal planning can have as great or greater an impact on reducing emissions than electric vehicles, recycling, and reforestation can!

Food scraps
AREN'T garbage!
Compost 'em!



NATIONWIDE ACTION

12 Including California have banned or restricted food going to landfills, leading the charge in waste reduction.

EDIBLE FOOD RESCUE

In 2024, the state of California awarded grants of \$220,500 to help rescue edible food in Marin County, keeping 738 tons out of the landfill. That equates to the weight of about 85 school buses!



COMPOST: IT'S THE LAW!

Since 2022, California law SB 1383 requires all of us at home, and all businesses to separate food waste, yard waste, and paper separately from all other waste to make sure it doesn't go to landfill.



COMPOST:
HERE'S WHAT YOU
NEED TO KNOW



COMPOSTABLE PLASTIC? THINK AGAIN.



Over 75% of commercial compost facilities in California do not accept any compostable or bio-degradable plastics, including WM EarthCare™ where we take your compostables. A 2023 survey found that only 4 out of 24 facilities accept "compostable" plastic and even they treat these items as contamination and remove them as trash.

Bottom line: unfortunately, compostable plastics must go in the trash.



COMPOSTABLES



YES!
USE PAPER
BAGS



NO!
"COMPOSTABLE"
PLASTIC



KEEP COMPOSTING MARIN!

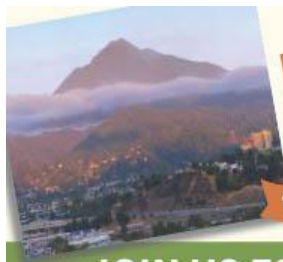
Congratulations AJ PETUYA 2025 DRIVER OF THE YEAR



For over 20 years, A.J. Petuya has been a cornerstone of Marin Sanitary Service, training 30 drivers while maintaining a perfect safety record on one of the company's most challenging routes. Known for his big heart, A.J. delights local kids by gifting toy garbage trucks on their birthdays. His positive attitude and dedication have now earned him a nomination for the 2025 National Waste & Recycling Association Driver of the Year Award.

THANKS, A.J., FOR MAKING OUR
COMMUNITY BRIGHTER!

PUBLIC EDUCATION ACTIVITIES



WE APPRECIATE YOU!

SUNDAY, SEPT. 28, 2025 • 9^{am} to 2^{pm}

10TH ANNUAL 535 JACOBY STREET, SAN RAFAEL

JOIN US FOR CUSTOMER APPRECIATION DAY

EXTRAORDINARY MUSIC MADE FROM TRASH!



ORQUESTA DE RECICLADOS DE CATEURA

We're thrilled to welcome the Recycled Orchestra of Cateura (Orquesta de Instrumentos Reciclados de Cateura) to perform at our upcoming Customer Appreciation Day! With instruments handcrafted from discarded materials like oil cans and bottle caps, these talented young musicians turn trash into beautiful music. Born beside Paraguay's largest landfill, the orchestra was founded by environmental engineer Favio Chávez, who saw an opportunity to inspire change through both recycling and music. Their story gained worldwide attention through the award-winning 2015 documentary *Landfill Harmonic*, which showcases how creativity and resilience can thrive even in the most challenging environments.

MSS is honored to showcase a group whose ingenuity reflects the power of giving discarded materials new life.

- **THE WORLD SEND US GARBAGE.**
- **WE SEND BACK MUSIC.**
- Favio Chávez



LEARN MORE

Visit the Orchestra:
recycledorchestracateura.com

Watch the movie:
landfillharmonicmovie.com

- Special thanks to E3 (e3educate.org)
- for facilitating this performance and
- promoting the inspiring work of the
- Recycled Orchestra of Cateura.



NEW! RECYCLED ORCHESTRA CONCERT

Enjoy beautiful music played on instruments handcrafted from discarded materials.

11:30^{am} to 12:15^{pm}



FREE COMPOST GIVEAWAY

Get 64 gallons of compost; bring your own container or a burlap sack will be provided.

9^{am} to 2^{pm}

WHILE SUPPLIES LAST.



FREE DOCUMENT SHREDDING

Paper documents only, one (1) banker's box or grocery bag limit per customer.

9^{am} to 2^{pm}

DROP OFF ONLY. NO WITNESSING.



RECYCLING FACILITY TOUR

Come see our industry-leading recycling technology. Bring the whole family!

9:45^{am} & 12:30^{pm}



MEET YOUR COMMUNITY

We are honored to partner with:

- MultiCultural Center of Marin
- ExtraFood.org
- Resilient Neighborhoods

9^{am} to 2^{pm}

PLAY IT AGAIN: REUSE!

The Recycled Orchestra shows how creativity can turn "trash" into treasures. Let's follow their lead!

REPURPOSE Why buy new when you can give items a second life! Turn old socks into dust rags, old tires into planters and leftover fabric into gift wrap.



REPAIR Don't toss it—fix it! Whether it's patching jeans or gluing a broken mug, small repairs can save money and keep useful items out of the landfill.



REIMAGINE Think outside the bin! Could tin cans become wind chimes, bottle caps become fridge magnets, jeans become tote bags?



KEEP COMPOSTING MARIN!

Organic waste (like food!) In landfills decomposes anaerobically, producing methane, a potent greenhouse gas that contributes to climate change.



Food scraps AREN'T garbage! Compost us!

COMPOST: IT'S THE LAW!



PUBLIC EDUCATION ACTIVITIES



Use código QR para
leer en español.

PRESORTED
STANDARD
U.S. POSTAGE
PAID
SAN RAFAEL, CA
PERMIT NO. 87



PLEASE RECYCLE ME!
PRINTED ON 100% POST-CONSUMER CONTENT PAPER

SAFE BATTERY DISPOSAL

Improperly discarded batteries—especially lithium-ion—have caused multiple truck and facility fires in Marin. When crushed or exposed to heat, they can ignite, putting drivers, equipment, and facilities at risk.

Safe disposal is free and easy for Marin County residents (excluding Novato). Tape terminals and drop batteries at the Marin Household Hazardous Waste Facility.

Keep batteries out of your carts—protect our team, environment, and community.



LEARN MORE Marin HHW Facility: marinhhw.com
Zero Waste Marin: zerowastemarin.org/hhw

DO YOU HAVE SEPARATION ANXIETY?



MSS COMMUNITY PARTNER SPOTLIGHT



WildCare is a wildlife hospital and nature education center based in San Rafael. WildCare's education programs were founded in the 1970s by Elizabeth Terwilliger of Mill Valley, who led children and adults on ecology walks, teaching all to tread lightly on our planet. She inspired a deep appreciation and love for nature. WildCare's mission is to provide medical care for injured wildlife, educate about the environment, and engage the community to advocate for our shared habitat.

Learn more at discoverwildcare.org.



Elizabeth Terwilliger with Joe Garbarino Jr. of MSS — two local champions for environmental stewardship — gone but not forgotten.



SECURE YOUR CART — THE RIGHT WAY

WildCare occasionally finds baby raccoons stuck in green carts. To help keep wildlife safe, and make things easier for you, MSS can retrofit your carts with approved cart straps for \$25 each. Unlike bungee cords, these straps are curbside-collection approved and do not need to be removed before pick-up. To have your cart retro-fitted call our office (415) 456-2601 or email customerservice@marinsanitary.com.

CELEBRATE OUR BEYOND THE BIN HEROES

In partnership with Zero Waste Marin, we joined four of our sister Marin County haulers to "uplift the human stories" behind our waste system. We're proud to spotlight Jose Manzo and Noe Mendoza — whose loyalty, teamwork, and dedication to keeping our community clean make them true Beyond the Bin Heroes.

When asked what brings him joy at work, Jose said: "I like to serve the community, help the environment, and make my customers happy with the work I do every day."



Jose has been with the Marin Recycling Center for seven years, and somehow manages to be everywhere — helping customers, carrying banker boxes for shredding service, assisting in the Environmental Classroom, dancing the "Can Dance" in the Fairfax Festival Parade, and working the sorting line.

"My favorite job is sorting because of the camaraderie," he said with a smile.

Outside of work, Jose enjoys watching movies and cooking for his wife and

daughter, who is heading to college. His advice to her — and to all of us — is simple: "Be ready to do extra, just because you are needed."

Thank you, Jose & Noe, for all you do to keep our communities clean!

Scan the code to see our heroes in action!



YOU CAN HELP!

- ✓ **Think before you toss** — everything in the recycling cart will be handled by our expert sorters.
- ✓ **Recycle right** — Please avoid contamination by putting only accepted materials in your recycling cart. Let's keep our resource stream clean!
- ✓ **Spread the word** — the choices we make at the store and at the cart matter!
- ✓ **Follow our heroes** and get pro sorting tips on Instagram: [@mssrecycles](https://www.instagram.com/mssrecycles)

PUBLIC EDUCATION ACTIVITIES

TOURS

In 2025, a total of 83 tours were conducted, welcoming 2,109 guests overall. These tours served a wide range of schools, organizations, and community groups across both MSS jurisdictions and locations outside of the MSS service areas.

Within MSS jurisdictions, 59 groups participated, accounting for 1,532 guests (73%). These tours primarily included local schools and community organizations such as Marin Montessori, St. Raphael's School, Ross School, San Domenico, Coleman School, EO Products, Brookside Girl Scouts, Laurel Dell School, and Marin Primary. Several of these organizations participated in multiple tours throughout the year, reflecting strong repeat engagement.

Tours outside of MSS jurisdictions also included 16 groups, with 542 participants (31%). These groups represented a diverse mix of schools, youth organizations, professional groups, and community initiatives, including Mill Valley Cub Scouts Pack 133, Lycée Français, Marin Country Day, Lagunitas School, San Francisco Schoolhouse, The Redwoods Senior Living, Resilient Neighborhoods, Climate Based Fellowship and others.

Overall, the 2025 tour program demonstrated broad regional interest, strong participation from educational institutions, and continued engagement from both local and regional community partners.

PUBLIC EDUCATION ACTIVITIES

CUSTOMER APPRECIATION DAY

10th ANNUAL *Marin Sanitary Service*
CUSTOMER APPRECIATION DAY
SUNDAY, SEPTEMBER 28, 2025
 535 Jacoby Street, San Rafael
 9 am to 2 pm

11:30 am to 12:15 pm SPECIAL GUESTS
RECYCLED ORCHESTRA CONCERT
 Enjoy beautiful music played on instruments handcrafted from discarded materials.

1933 2024



IN REMEMBRANCE
 of
JOSEPH GARBARINO

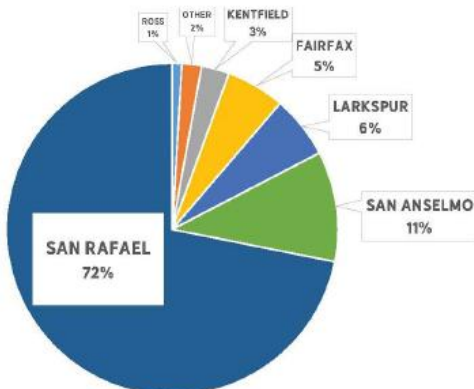
- 736 ATTENDEES ~40% INCREASE
- 217 TOURED FACILITY
- 250 PICKED-UP COMPOST
- EVERYONE ENJOYED MUSIC
- 43 MSS + MRC + MRRC STAFF WORKED
- 165 DROPPED OFF DOCUMENTS TO SHRED



CBS NEWS BAY AREA

SCAN TO WATCH THE VIDEO!





Location	Percentage
SAN RAFAEL	72%
SAN ANSELMO	11%
LARKSPUR	6%
FAIRFAX	5%
KENTFIELD	3%
OTHER	2%
ROSS	1%













PUBLIC EDUCATION ACTIVITIES

OTHER ACTIVITIES RELATED TO COLLECTION SERVICES

Exhibit 12: Outreach Activities

Outreach Activities 2025								
	City of San Rafael	Marin County	Las Gallinas Valley Sanitary District	Town of Ross	City of Larkspur	Town of San Anselmo	Town of Fairfax	Grand Total
Email	802	42	46	10	251	87	31	1269
Letter	15	2		1	2			20
Phone Call	784	41	28	11	128	70	53	1115
Voicemail	116	14	2		8	12	8	160
Right Size Service	60	8	2	4	82	7	7	170
Site Visit	335	25	11	2	132	22	21	548
Training	48	6	6	5	8	8	4	85
Grand Total	2,160	138	95	33	611	206	124	3,367

RECYCLING PROGRAM PARTICIPATION

Recycling and Organics Program Participation “Set Outs”

RESIDENTIAL

All residential customers are offered three services as part of the bundled rate. These include a gray (landfill or garbage) cart, a dual-sort split body recycling cart and a green organics cart. The bundled rate is based on the size of the landfill cart. *Exhibits 13, 14 and 15* detail the total number of carts used, by material and, of current MSS residential customers.

Exhibit 13: Residential Landfill Cart Service Subscription

	Residential Weekly Landfill Service (# of Carts)				
	2023	2024	2025	25 vs 24 (%)	2025 % of Total Carts
Cart Size:					
20 Gallon	6,141	6,239	6,298	1%	21%
32 Gallon	17,468	17,511	17,407	-1%	57%
64 Gallon	6,025	6,175	6,232	1%	20%
96 Gallon	608	661	676	2%	2%
Total	30,242	30,586	30,613	0%	100%

Exhibit 14: Residential Recycling Cart Service Subscription

	Residential Weekly Dual Sort Recycling Service (# of Carts)				
	2023	2024	2025	25 vs 24 (%)	2025 % of Total Carts
Cart Size:					
5 Gallon	460	264	236	-11%	1%
32 Gallon	17	12	13	8%	0%
64 Gallon	26,291	25,249	25,068	-1%	82%
96 Gallon	3,977	5,016	5,255	5%	17%
Total	30,745	30,541	30,572	0%	100%

RECYCLING PROGRAM PARTICIPATION

Exhibit 15: Residential Organic Cart Service Subscription

Residential Weekly Organic Service (# of Carts)					
	2023	2024	2025	25 vs 24 (%)	2025 % of Total Carts
Cart Size:					
32 Gallon	2,298	3,208	3,394	6%	9%
64 Gallon	33,449	33,756	34,149	1%	89%
96 Gallon	29	490	871	78%	2%
Total	35,776	37,454	38,414	3%	100%

Scheduled Curbside Clean-up Program and Bulky Item Collection

This program offers all residential customers the opportunity to set out additional recycling, yard waste, and landfill waste twice per year for the removal of excess materials.

Bulky items like mattresses, appliances, and furniture are not collected during curbside clean-ups. Collection for these items must be scheduled separately. Residential customers are allowed two scheduled bulky item collections of up to two items each time, at no extra charge. In 2025, the company saw a meaningful increase in bulky numbers mainly due to increased participation and continuous improvement over recording and reporting of figures, including the inclusion of extra bulky item pickups.

Exhibit 16: Curbside Collection and Bulky Item Participation

Annual Dedicated Program Stats (Tons)			
	2023	2024	2025
Program Type:			
Scheduled Clean-Ups	215	285	252
Bulky Items	138	123	168
Illegal Dumping	25	25	34
Total Tons Recycled	192	222	313
Bulky Item (of Pickups)	2,809	2,808	4,190

RECYCLING PROGRAM PARTICIPATION

COMMERCIAL

Commercial businesses are offered recycling services as part of a bundled rate as well. One of two organics programs is offered to all commercial customers. Food 2 Energy (F2E) is offered to businesses with pre-consumer food waste and commercial organics for all others. *Exhibits 17 and 18* compare the total volume of material collected from commercial customers over the past three years.

Exhibit 17 revised: Commercial Weekly Service by Type*

Commercial Weekly Service (yd ³)				
	2023	2024	2025	25 vs 24 (%)
Service Type:				
Landfill	8,121	7,981	8,038	1%
Recycling	5,485	5,756	5,818	1%
Organic	828	900	921	2%
Total	14,434	14,637	14,777	1%

*Snapshot of Service Levels

MULTI-FAMILY DWELLING

Multi-Family Dwellings (MFDs) are also offered recycling and organics services as part of a bundled rate. Each property may have up to four organics carts at no additional charge. If more carts are needed, they are available for a monthly rental charge. In addition, after attending a workshop, MFD tenants receive kitchen pails for the collection of compostable materials inside their home.

Exhibit 18: Multi-family Weekly Service by Type*

Multifamily Weekly Service (yd ³)				
	2023	2024	2025	25 vs 24 (%)
Service Type:				
Landfill	3,840	3,809	3,829	1%
Recycling	2,125	2,118	2,149	1%
Organic	607	623	641	3%
Total	6,572	6,550	6,619	1%

*Snapshot of Service Levels

YOY CHANGE IN CUSTOMER ACCOUNT DATA

Year-Over-Year Change in Customer Account Data

OVERALL CUSTOMER ACCOUNT DATA

Customer account information is stated below.

Exhibit 19: YOY Customer Account Data

	2024			2025		
	Residential	Commercial	Multi-Family	Residential	Commercial	Multi-Family
Fairfax	2,505	85	27	2,523	99	27
Larkspur	2,561	259	156	2,572	258	157
Las Gallinas Valley Sanitary District	3,627	59	8	3,618	66	8
Marin County	4,123	86	33	4,138	91	32
Ross	795	25	-	794	29	-
San Anselmo	4,169	246	88	4,176	257	88
San Rafael	12,436	1,497	439	12,422	1,521	442
Total	30,216	2,257	751	30,243	2,321	754

Exhibit 20: New Starts and Account Closures by Customer Type in 2025

New Starts		Closures	
	Total		Total
Customer Type:		Customer Type:	
Residential	1,738	Residential	1,854
Commercial Business	136	Commercial Business	147
Multifamily Dwellings	19	Multifamily Dwellings	19
Total	1,893		2,020

YOY CHANGE IN CUSTOMER ACCOUNT DATA

Recycling Rates

RECYCLING RATES BY WEIGHT AND BY VOLUME

Exhibit 21 lists the tonnage information for the service area.

Exhibit 21: 2025 MSS Service Area Disposal and Recycling Rates (Tons)

Weight Based Recycling Rates by Sector (Tons)									
	Residential			Commercial/MF			Total		
	2023	2024	2025	2023	2024	2025	2023	2024	2025
Tons Collected:									
Curbside Organics (Food & Yard waste)	24,456	25,699	24,787	1,287	1,353	1,305	25,744	27,051	26,091
Curbside Containers Recycling	4,825	4,527	4,382	1,785	1,674	1,621	6,610	6,201	6,003
Curbside Fiber Recycling	5,158	5,037	4,942	1,908	1,863	1,828	7,066	6,900	6,770
Curbside Cardboard Recycling*	*N/A	*N/A	*N/A	3,928	3,902	3,856	3,928	3,902	3,856
Transfer Station	24,463	24,571	24,038	21,879	22,168	21,467	46,342	46,739	45,506
Commercial Food Waste (F2E)	*N/A	*N/A	*N/A	2,608	2,923	2,921	2,608	2,923	2,921
Commercial processed at MRRC	*N/A	*N/A	*N/A	4,595	4,602	3,624	4,595	4,602	3,624
Total Tons Collected	58,903	59,833	58,149	37,990	38,486	36,621	96,893	98,318	94,770
Total Tons Diverted	34,440	35,262	34,111	14,842	14,995	14,025	49,282	50,257	48,136
* Commercial yard waste is co-collected with residential yard waste. Tonnage is included with Residential.									
Recycling Rate	58%	59%	59%	39%	39%	38%	51%	51%	51%

YOY CHANGE IN CUSTOMER ACCOUNT DATA

Exhibit 22 breaks down the tonnage by jurisdiction. As company routes go through multiple jurisdictions, the tonnage is calculated by jurisdiction based on an allocation tied to the quantity and size of containers per customer. However, as some are not full and others are over-filled, this allocation is only an estimate.

Exhibit 22: 2025 MSS Service Area Disposal and Recycling Rates by Jurisdiction (Tons)

Weight Based Sector Rates by Jurisdiction (Tons)						
	Organic	Recycling	Landfill	Indoor Dump	Total	Diversion (%)
Tons Collected:						
Fairfax	1,984	1,475	2,167	1,172	6,799	63%
Larkspur	2,579	2,200	5,416	2,411	12,606	51%
Las Gallinas Valley Sanitar District	2,904	1,364	3,004	33,365	40,637	67%
Marin - Unincorporated	4,416	2,004	4,397	38,507	49,323	67%
Ross	940	385	674	1,321	3,319	67%
San Anselmo	4,269	1,849	3,615	40,856	50,589	68%
San Rafael	11,919	9,847	27,362	129,997	179,126	62%
Totals	29,012	19,124	46,634	247,628	342,398	64%

Exhibit 23 shows the landfill pounds per person per day for the service area. Based on the total tons and population estimates, waste generation remains relatively flat. To estimate the population, the company must use unincorporated County population assumptions as MSS does not service the entire unincorporated population.

Exhibit 23: Landfill Pounds per Person per Day (PPD)

	2023	2024	2025
Population*	115,156	115,894	115,314
Landfilled (Tons)	47,611	48,061	46,634
Ton disposal per Capita	0.41	0.41	0.40
Pounds per person per day disposal (PPD)	2.27	2.27	2.22

*Estimate based on available Census Data

YOY CHANGE IN CUSTOMER ACCOUNT DATA

Exhibit 24 details commodity pricing for 2025. Commodity pricing had mixed results across fiber products, aluminum cans, glass, and plastic materials. Most fiber products, except for newspaper, saw sharp decreases year-over-year: conversely, plastic materials and aluminum cans saw significant increases. This was a complete reversal from what we saw in 2024 demonstrating that commodity markets continue to remain highly volatile, predominantly driven by supply and demand market forces.

Exhibit 24: Commodity Price Changes 2023-2025 Average Price Per Ton

	Annual Average Commodity Price (\$)			
	2023	2024	2025	25 vs 24 (%)
Commodity Type:				
Cardboard	\$ 137	\$ 177	\$ 141	-21%
Newspaper	\$ 106	\$ 149	\$ 163	10%
Office Paper	\$ 239	\$ 202	\$ 188	-7%
Mixed Paper	\$ 58	\$ 100	\$ 82	-19%
Aluminum Cans	\$ 1,307	\$ 359	\$ 1,922	435%
Glass	\$ 42	\$ 45	\$ 45	0%
HDPE # 2 Natural (Jugs)	\$ 855	\$ 136	\$ 1,324	874%
HDPE # 2 Colors (Jugs)	\$ 235	\$ 88	\$ 105	20%
PET # 1 (Bottles)	\$ 173	\$ 70	\$ 185	166%
Mixed Rigid Plastics (#3-7)	\$ 50	\$ 50	\$ 31	-38%

PROGRESS OF PROGRAMS IMPLEMENTED IN THE PAST TWO YEARS

Progress of Programs or Services Implemented in the Past Two Years

SB 1383 IMPLEMENTATION

Exhibit 25 shows the number of commercial businesses and multi-family dwellings that are participating in MSS organic waste collection programs.

Exhibit 25: SB 1383 Compliance

	Commercial						
	City of San Rafael	Marin County	Las Gallinas Valley Sanitary District	Town of Ross	City of Larkspur	Town of San Anselmo	Town of Fairfax
Total Generators	1,367	83	60	19	173	211	84
Compliant	610	54	43	17	81	100	56
Waivers	356	16	10	1	48	34	10
Not Compliant	401	13	7	1	44	77	18
% Compliance	71%	84%	88%	95%	75%	64%	79%

	Multi Family Dwellings 5 units +						
	City of San Rafael	Marin County	Las Gallinas Valley Sanitary District	Town of Ross	City of Larkspur	Town of San Anselmo	Town of Fairfax
Total Generators	372	28	8	N/A	143	70	23
Compliant	357	28	8		142	70	23
Not Compliant	15	-	-		1	-	-
% Compliance	96%	100%	100%		99%	100%	100%

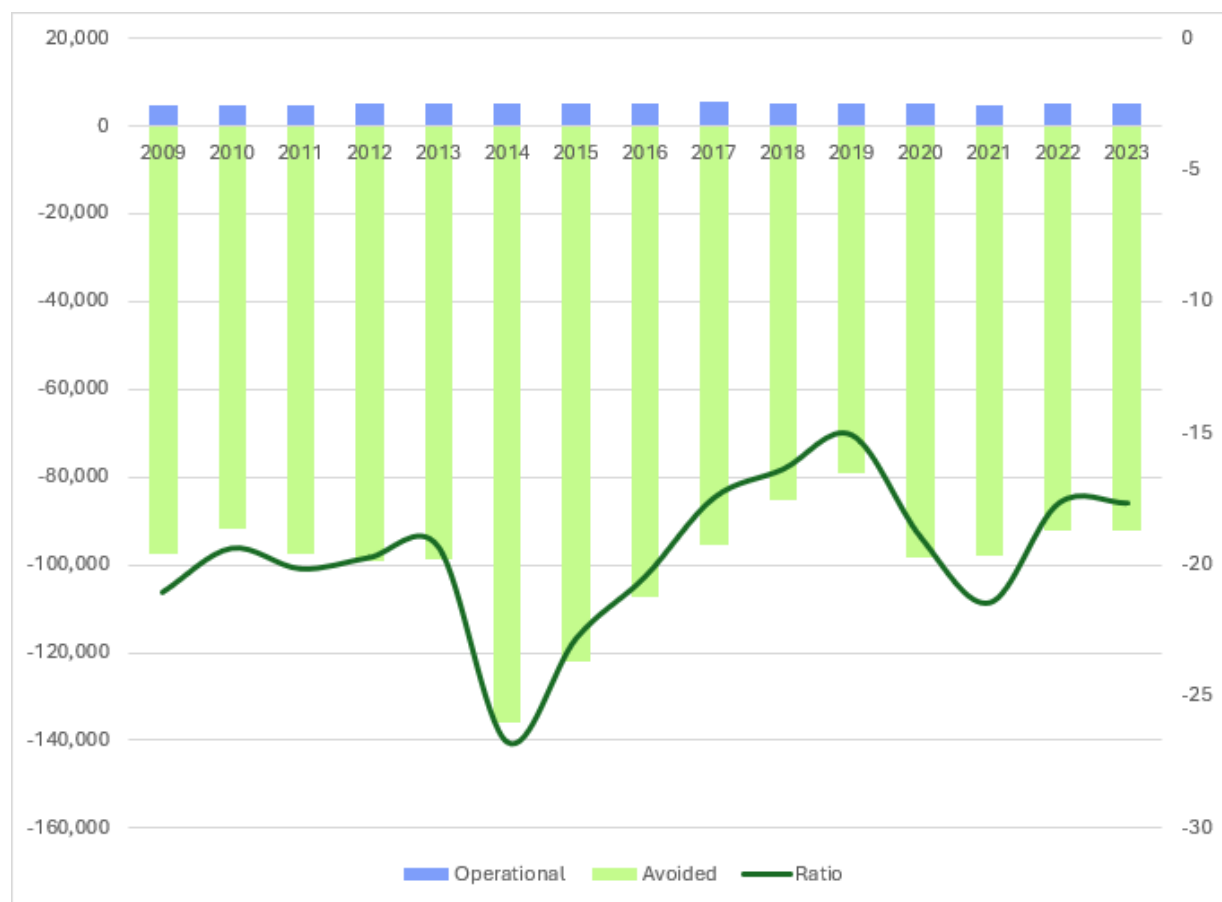
GREEN HOUSE GAS MITIGATION

Green House Gas Mitigation

GREEN HOUSE GAS MITIGATION

MSS has tracked operational emissions annually since 2006 and avoided emissions since 2009 through its voluntary participation in the Climate Action Reserve. The Company was the first independent waste hauling company to do so. This report shows MSS has fully offset its direct emissions on an average 18 times. This is well beyond Net-Zero. Most emissions originate from direct mobile combustions including on and off-road vehicles. MSS switched the fleet to renewable diesel in 2020, lowering overall emissions impacts.

Exhibit 26: Emissions Reporting



GREEN HOUSE GAS MITIGATION

Zero Emission Vehicle Developments

While the Advanced Clean Fleets regulation has temporarily been withdrawn, the company continues to research options for zero emission vehicles. The strategy has not changed, but the regulator pressure has been removed for the time being. This will allow the company sufficient time to research and plan for its transition. The strategy includes the adoption of smaller electric fleet vehicles, such as pick-up trucks and flatbed trucks, while utilizing hydrogen fuel-cell vehicles for larger collection vehicles. The hydrogen truck market is growing in Europe but hasn't yet been rolled out in the United States, however, the company sees this as the most viable zero emission technology for the industry. The company plans to continue research through vendors and by attending conferences to monitor the development of hydrogen and other zero emission technologies.

OTHER INFORMATION (QUARTERLY REPORT DATA)

Other Information (Quarterly Report Data)

RESIDENTIAL AND COMMERCIAL/MULTI-FAMILY CUSTOMER COMPLAINTS

The total number of complaint calls are detailed in *Exhibit 27*. Overall service issue trends remained stable in 2025, with continued improvement in missed collections.

Missed collections and broken containers are the primary reasons for complaints. In most cases, the drivers were able to empty the missed containers on the same service day, or the next business day. All broken containers were either repaired or replaced.

Customer compliments increased slightly from 124 in 2024 to 131 in 2025, reflecting continued positive feedback from customers across the service area.

A detailed complaint log is available for review upon request.

Exhibit 27: Complaints and Compliments by Type

	Missed Collections			Broken Containers			Misc. Service Issues			Compliments		
	2023	2024	2025	2023	2024	2025	2023	2024	2025	2023	2024	2025
Jurisdiction:												
County of Marin	469	537	448	599	569	643	17	21	24	34	17	23
San Rafael	1,539	1,457	1,326	2,039	2,087	2,276	71	71	45	44	53	51
Las Gallinas Valley Sanitary District	247	207	241	666	604	718	5	12	7	16	10	9
Ross	122	127	118	109	84	128	3	4	4	8	2	6
Larkspur	362	347	276	322	361	381	29	22	21	12	12	13
San Anselmo	806	676	639	1,104	944	908	34	34	20	21	23	21
Fairfax	297	301	287	351	327	442	14	17	11	16	7	8
MSS Service Area Totals	3,842	3,652	3,335	5,190	4,976	5,496	173	181	132	151	124	131

OTHER INFORMATION (QUARTERLY REPORT DATA)

REPORTS OF INJURIES AND DAMAGE TO PROPERTY

Exhibit 28: Injuries and Accidents in 2025

	2023	2024	2025
Preventable Damage/Accident	35	28	28
Non-preventable Damage/Accident	7	2	1
Work Comp Injuries	12	17	12

HOUSEHOLD HAZARDOUS WASTE

Household Hazardous Waste

HHW FACILITY PARTICIPATION NUMBERS

Usage of the county's HHW facility is a part of the service offerings available to all county residents paid through the monthly rate. Below is a list of the total number of participants by jurisdiction at the facility. Unincorporated Marin County includes all the county and not just MSS service area. The County does provide HHW collection events in West Marin and other remote areas of the county.

Exhibit 29: HHW Participation

HHW PARTICIPANTS BY CITY	2024	2025
City:		
Fairfax	1,264	1,182
Larkspur	1,280	2,123
Ross	620	220
San Anselmo	2,530	2,494
San Rafael	10,800	9,545
Unincorporated Marin County*	3,058	4,761
Total Participants	26,842	20,325

*Includes all unincorporated Marin County, not just MSS service area

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